



Thursday October 10th 2020

Security Incident

On October 8th 2020 at 19.46 UTC our IT security detection team issued an internal alert on regards to multiple Attacks being detected against our infrastructure. These attacks were broadly made to the Cathedral Group's NOC.

These actions briefly affected some of our services including without limitation; our public FTP Servers our Email and Web Servers and some CRM frontend services. However, the aforementioned events didn't affect our Internal Network and no user information nor internal Data from the Group or from our Business Counterparts was compromised. Our IT team has worked around the clock to normalize the remaining affected services.

Mitigation efforts are ongoing and an internal audit has produced information that may be sufficient to identify and prosecute the involved parties. Exploiting, Illegal accessing, and other forms of on-line cyber hacking against Financial Institutions is a Criminal Offence and is punishable by applicable law.

The Cathedral Group have as of today initiated appropriate action in observance of specific pertinent regulatory framework in our central Jurisdiction.

As of now all Email and HTTP services have been completely normalized, we apologize for any inconvenience this incidence may have caused you, if you require support or further information in regards to the affected services, please contact the International Customer Service Center where we would be glad to assist you.

Gustave Fendim
Media and Communication Outreach Director

